Cirrus Identity Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version:

The following products at their current production release are covered by this Cirrus Identity Accessibility Conformance Report (ACR):

- Cirrus Identity OrgBrandedID
- Cirrus Identity Discovery Service
- Cirrus Identity IDWorkflow
- Cirrus Identity IDAdmin
- Cirrus Identity MFA - One Time Code

Report Date: 2026-07-31

Product Description:

The following are descriptions of the products covered:

- Cirrus Identity OrgBrandedID: Provides a hosted solution for registering self-asserted digital identities that can be used for authentication to SAML-enabled applications.
- Cirrus Identity Discovery Service (a complimentary product provided with the Cirrus Identity Proxy): Hosted service that provides easy-to-deploy sign-in discovery screen
- Cirrus Identity IDWorkflow: Provides a hosted solution for easy to maintain informational and redirection workflows on the public web

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

- Cirrus Identity IDAdmin: The administrative interface for the managed identities environment used by some Customers as they support persistent identities for their end-users
- Cirrus Identity MFA - One Time Code (an optional capability available for the Cirrus Identity Proxy): An email based security control that strengthens authentication to applications integrated with the Cirrus Proxy by performing a proof-of-possession check for access to an end-user's email

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Notes:

NOTE 1 - The following products do not have an end-user interface, and thus are not currently included within the scope of this ACR:

- Cirrus Identity Bridge (both Enterprise and Standalone)
- Cirrus Identity Proxy
- Cirrus Identity Account Linking

NOTE 2 - Cirrus Identity OrgBrandedID makes use of Amazon Web Services (AWS) Web Application Firewall (WAF) CAPTCHA puzzles to provide protections against malicious account creation. This component would only be invoked in cases where the WAF mistakes an actual end user for an automated attack. Cirrus Identity internal testing has demonstrated this to be exceedingly rare. Cirrus Identity relies on AWS for the accessibility of this component. Please see https://docs.aws.amazon.com/waf/latest/developerguide/waf-captcha-puzzle.html for details.

Evaluation Methods Used:

Evaluation for this ACR was performed with application scanning software (https://www.deque.com/axe/), and by performing manual testing using the NVDA screen reader (https://www.nvaccess.org/download) on Windows 11.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (No) Level AA (No) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criteria.
- **Does Not Support**: The majority of product functionality does not meet the criteria.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All non-text content (for example images) have alt attributes.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	No audio or video content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	No audio or video content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	No audio or video content.
1.3.1 Info and Relationships (Level A)	Supports	Semantic markup is used on pages to define page structures and relationships. Aria Landmarks are used where required.
1.3.2 Meaningful Sequence (Level A)	Supports	Sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)	Supports	No instructions rely solely on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports	Information is not conveyed by one color alone.
1.4.2 Audio Control (Level A)	Not Applicable	No audio content.
2.1.1 Keyboard (Level A)	Supports	All focusable elements are accessible via keyboard.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	There is an open cure activity to address for Cirrus Identity OrgBrandedID – Otherwise is supported.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	Pages do not implement character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	End-users can interrupt auto-redirecting pages.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	Content not applicable
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	Pages do not contain any flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Pages containing “Skip to main content” links.
2.4.2 Page Titled (Level A)	Supports	All page titles are descriptive.
2.4.3 Focus Order (Level A)	Supports	Focus order is set on all components.
2.4.4 Link Purpose (In Context) (Level A)	Supports	All link text is meaningful.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	Pages do not implement multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Not Applicable	Pages do not use the down-event of the pointer to execute any part of the function.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	The name of the field aligns with the label.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	Pages do not use motion to operate functionality.
3.1.1 Language of Page (Level A)	Supports	Language is denoted for each page.
3.2.1 On Focus (Level A)	Supports	Change of context does not automatically occur when components receive focus.
3.2.2 On Input (Level A)	Supports	End-user is warned of any change of context that may occur on change of components.
3.2.6 Consistent Help (Level A 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
3.3.1 Error Identification (Level A)	Supports	End-user errors are alerted in text.
3.3.2 Labels or Instructions (Level A)	Supports	Labels or instructions are provided when user input is required.
3.3.7 Redundant Entry (Level A 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No audio or video content.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Content is not restricted to a specific display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Input purpose is identified.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text and images of text meet or exceed minimum contrast ratios.
1.4.4 Resize text (Level AA)	Supports	Text and images of text can be resized up to 200%

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supports	Images of text are not used, other than in Customer supplied logos and graphics.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content can be presented without loss of information or functionality.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	User Interface Components and Graphical Objects meet or exceed minimum contrast ratios when set by Cirrus Identity, other than those set or provided by Customer.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	There is no loss of content or functionality if the Customer chooses to configure the product with different text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Not Applicable	Pages do not implement hover or focus to present additional content.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	All headings and labels are descriptive.
2.4.7 Focus Visible (Level AA)	Supports	Page elements are given visible focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
3.1.2 Language of Parts (Level AA)	Not Applicable	No content differs from the language denoted for the page.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are consistent.
3.2.4 Consistent Identification (Level AA)	Supports	Components are consistently identified.
3.3.3 Error Suggestion (Level AA)	Supports	Users are alerted to errors and given instructions to correct.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	User provided data is checked and users are alerted to errors and given instructions to correct.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages can be determined programmatically.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated	This product has not been evaluated against criterion
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.2.3 No Timing (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.2.4 Interruptions (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated	This product has not been evaluated against criterion
2.3.2 Three Flashes (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated	This product has not been evaluated against criterion
2.4.8 Location (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.4.10 Section Headings (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated	This product has not been evaluated against criterion
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated	This product has not been evaluated against criterion
3.1.3 Unusual Words (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
3.1.4 Abbreviations (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
3.1.5 Reading Level (Level AAA)	Not Evaluated	This product has not been evaluated against criterion

Criteria	Conformance Level	Remarks and Explanations
3.1.6 Pronunciation (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
3.2.5 Change on Request (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
3.3.5 Help (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	This product has not been evaluated against criterion
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated	This product has not been evaluated against criterion

Legal Disclaimer - Cirrus Identity

This Cirrus Identity Accessibility Conformance Report (ACR) is supplemental to the Agreement between the Customer and Cirrus Identity. Any deviations identified by the Customer will be considered malfunctions in the Service and remediated according to the Support terms contained in the Agreement.